



For Euro-Silo, safety, quality, environment and productivity are equal priorities in which we want to excel. None of these priorities can be a reason to give less importance to another priority.

POLICY STATEMENT QUALITY

WE STRIVE FOR A CONSTANT QUALITY IN OUR SERVICES

Our customers rely on us for:

- + quick unloading and loading of their commodities;
- + flexible storage of their commodities;
- + correct weighing, monitoring and maintaining of the condition of their commodities;
- + correct and timely information about their commodities;
- + correct pricing and clear invoicing of our services.

We set up our facilities, organisation and work processes in such a way to achieve this efficiently and we obtain the ISO 9001 certificate.

AT EURO-SILO, QUALITY IS A PRIORITY FOR EVERYONE

- ✓ We ensure maximum availability of our facilities at the lowest total cost so that we can load and unload quickly when needed
- ✓ Cleanliness, hygiene and pest control are crucial for the quality of the commodities
- ✓ We provide a high-performance information system that enables the flows of commodities to be traced and our customers to be informed correctly and efficiently
- ✓ We investigate and deal with all complaints about quality, we take measures to avoid recurrence, and we inform our customers accordingly
- ✓ We comply with legal obligations for handling food, animal feed and biofuels
- ✓ We are certified for the following quality labels: Feed Chain Alliance, ISCC, Bio CERTISYS and the FASFC Control Guide (Belgian Federal Agency for the Safety of the Food Chain)
- ✓ Euro-Silo trains all employees on the quality policy and expects it to be respected and promoted by everyone

